



AL HAYAT PHARMACEUTICALS, U.A.E

BUSINESS CONTINUITY POLICY STATEMENT

Al Hayat Pharmaceuticals has implemented business continuity and risk management best practice for all our process and activities in line with ISO 22301:2012 and ISO 31000: 2009. We commit to comply:

- That seeks to identify all potential impacts that threaten the organization, and
- Provide a framework for building resilience and the capability for an effective response that safeguards the interests of our key stakeholders, reputation, brand and value creating activities.
- This policy will unless, otherwise stated, apply to all locations and processes of Al Hayat Pharmaceuticals and will not be limited to recovery of IT infrastructure alone.

Disaster Recovery Management

The key to our disaster recovery management is our Business Continuity Plan, the key features of it are:

- Activities and processes are regularly analyzed for risk and business impact.
- Risk analysis is considered for both internal and external factors.
- Action will be taken to eliminate or reduce risk wherever possible. Where residual risk remains at unacceptable levels, work shall be carried to introduce effective coping strategies.
- Organizational wide resilience and the ability to recover, are being developed through appropriate and wide-ranging strategies. Such strategies consider all resources including people, information, Information Technology and Information Security, communications and key value creating activities.
- Appropriate crisis management strategies and practices are developed and documented within our Business Continuity Plan.
- The Business Continuity Plan is communicated and employees are trained for its use.
- Scheduled critical process reviews is conducted to promote continuous improvement in line with business continuity management best practices.

Al Hayat Pharmaceuticals means "QUALITY & SERVICE"!!!

ZAKI ABOU SHAHIN
General Manager